Report to: Housing Review Board

Date of Meeting 16th September 2021

Document classification: Part A Public Document

Exemption applied: None Review date for release N/A



Updated Housing Policies

Report summary:

This report is to inform members that the following housing policies have been reviewed by the relevant housing manager to ensure that they continue to reflect current practice and legislation.

Policy name	Responsible Reviewing Officer
Pets Policy	Housing Services Manager
Car Park Management Policy	Housing Services Manager
Anti-Social Behaviour Policy	Housing Services Manager
Succession Policy	Housing Solutions Manager
Allocations Policy	Housing Solutions Manager
Mutual Exchange Policy	Housing Solutions Manager
Responsive Repairs Policy	Property and Assets Manager
Recharge Policy	Property and Assets Manager
Property and Assets Compensation Policy	Property and Assets Manager
Decant Policy	Property and Assets Manager
Gas Safety Policy	Property and Assets Manager
Improvements to Council Properties Policy	Property and Assets Manager
Leasehold Management Policy	Property and Assets Manager
Asbestos Policy and Management Plan	Property and Assets Manager
Adaptations Policy	Property and Assets Manager

Summary of changes to policies

Policy name	Summary of Changes		
Pets Policy	More detailed examples added in consultation		
	with tenants, but policy remains in line with		
	tenancy agreement		
Car Park Management Policy	Very little change, in consultation with tenants		
Anti-Social Behaviour Policy	Very little change, in consultation with tenants		
Succession Policy	No substantial changes		
Allocations Policy	No substantial changes		
Mutual Exchange Policy	No substantial changes		
Responsive Repairs Policy	Policy completely changed to reflect the terms		
	of the Integrated Asset Management Contract		
	brief (previously been agreed by HRB)		
Recharge Policy	Changes have been made to reflect the types		
	of recharges we will pursue and how this		
	process is managed		
Property and Assets Compensation Policy	Monetary values have changed, areas of		
	compensation, and reimbursement payments		
	have been updated (specifically the temporary		
	heater payments)		

Decant Policy	No Substantial Changes
Gas Safety Policy	Minor changes to team structures and
	procedures in line with those changes
Improvements to Council Properties Policy	Changes have been made to reflect the types
	of recharges we will pursue and how this
	process is managed
Leasehold Management Policy	Minor administrative changes only
Asbestos Policy and Management Plan	Minor changes to reflect changes in team
	structure and changes in response to
	government guidance
Adaptations Policy	Minor administrative changes to reflect change
	in team roles

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Budget	Yes $oxtimes$ No $oxtimes$
Policy Framework	Yes ⊠ No □

Recommendation:

1. That the HRB note the updated policies detailed in this report and recommend to Cabinet that the policies are formally adopted by the Council

Reason for recommendation:

The changes made to policies are either minor administrative adjustments, improve clarity for the reader or are required reflect wider national guidance and/or regulations

Officer: Jo Garfoot, Acting Housing Service Lead, jgarfoot@eastdevon.gov.uk

Climate change Low Impact

Risk: Low Risk; Policies are required to reflect current legislation, and can be used as evidence in disputes arising in cases of breaches of tenancy agreements

Links to background information

Combined Housing Policies

Link to Council Plan:

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Priorities (check which apply)	
□ Outstanding Place and Environment	
☑ Outstanding Homes and Communities	
□ Outstanding Economic Growth, Productivity, and Prosperity	
☑ Outstanding Council and Council Services	

Financial implications:

No specific financial implications on which to comment.

Legal implications:

The policy review is in line with good practice to amend and update current legislative, guidance or best practice changes. There are no other legal implications.